

Marisa J. Coleman, BSN, RN

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July 17, 2026

Rachel Donovan, MSN, RN, NE-BC
Nurse Manager, Critical Care Services
Lakeside Regional Medical Center
2400 Harbor View Parkway
Charlotte, NC 28204
Dear Ms. Donovan,

I am writing to apply for the Critical Care RN position on your cardiovascular ICU. With 8+ years of high-acuity ICU and cardiac step-down experience — the last four as a charge nurse and preceptor — I bring the bedside judgment, calm under pressure, and mentorship your unit is known for. Lakeside's investment in evidence-based practice and new-graduate residency is exactly the environment where I do my best work.

In my current role I care for up to three ventilator, CRRT, and post-op cardiac patients per shift while sustaining 98% adherence to hourly assessment standards. I led a CLABSI-reduction initiative that drove central-line infections from 2.1 to 0 per 1,000 line-days and held zero infections across three consecutive years. As charge nurse for a 24-bed ICU I cut average admission turnaround from 45 to 28 minutes by restructuring assignments and hand-off communication.

Beyond the numbers, I am the nurse families remember and new grads seek out. I precepted 14 residents and retained 13 of 14 at one year — 20 points above the unit average — and raised HCAHPS nurse-communication scores from the 62nd to the 88th percentile. I hold CCRN certification and serve as an Epic super-user, so I ramp quickly and help the whole team document more accurately.

I would welcome the opportunity to discuss how my critical-care background and leadership can support your team and patients. Thank you for your time and consideration; I look forward to speaking with you.

Sincerely,
Marisa J. Coleman, BSN, RN